



# HOSPITALITY EXCELLENCE AWARD

Presented by : WTU Global Secretariat

This award recognizes accommodation providers who provide outstanding facilities and services that significantly enhance the tourism experience.

## CRITERIA:

Nominee should demonstrate excellence in services, knowledge of products and services, initiative, attitude and attentiveness, communication and interpersonal skills, and the ability to provide a memorable experience.

## ELIGIBILITY:

Nominee may include boutique hotels, luxury lodges, exclusive retreats, hosted accommodation, major hotels, resort hotels, motels, motor inns, and bed and breakfasts.

Hotel chains, groups and individual properties are eligible.

Outstanding effort in the service of visitors.

## PRESENTATION:

The winner of the 2004 WTMS Hospitality Excellence Award will be recognized at the 2004 WTMS Awards Ceremony held during the evening of November 23, 2004.

## NOMINATION FORM HOSPITALITY EXCELLENCE AWARD

Name of Nominator:

Relationship to Nominee:

Position/Title:

Institution:

Institution Address:

Phone (include country & area code):

Fax (include country & area code):

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Email address:

Website:

Name of Nominee:

Position/Title:

Company name:

On a separate page, please provide the following information:

- What services/facilities does the nominee offer to create a special atmosphere for the guests?
- How does the nominee's business enhance the overall tourism experience for travelers? (Tour desks, booking service, luggage storage, additional facilities etc)

Are you providing any supporting materials? (please circle) Yes /No

(Remember to attach the "Supporting Materials Form" and mail it along with your supporting materials.)

\_\_\_\_\_  
Signature of Nominator

\_\_\_\_\_  
Date (YY/MM/DD)